

Meeting Minutes

Meeting Information:	
Meeting Date & Time:	11/16/2015 10:00am - 12:00 pm (Central)
Meeting Title:	Network Adequacy Automation Development
Called by:	Zane Chrisman, Deputy Commissioner, Regulatory Health Link Division
Mode of meeting	In Person or Phone-in
Attendees	See attachment 1 (Online attendee names may have spelling errors and all names could not be captured)
Attachments* (Agenda, Handouts, PPTs, etc.):	PPT slide deck provided separately called "20151116_Data_Driven_NA_Regulation"

* Attachments can be submitted by copying and pasting in this document or by submitting as separate document.

Agenda:

Meeting Notes
<ul style="list-style-type: none">Arkansas Insurance Department Commissioner Allen Kerr welcomed the group, calling for collaboration towards an ambitious vision of evidenced based Network Adequacy regulation that is good both for the consumer as well as the industry. He mentioned that this was a pioneering path undertaken by Arkansas that needed ideas from diverse fields.Tonmoy Dasgupta, IT Oversight & Management explained that the meeting centered around a document "Rules based data driven Network Adequacy Review and Regulation Version 1.0" released a few days prior to the meeting. He explained AID's proposal for a uniform understanding of Provider and Provider Types, a governance process needed for continuous improvement and the need for industry comment and feedback as detailed below.<ol style="list-style-type: none">Proposal on "Description of Provider Types" by Friday 11/20/2015. Taxonomy Definitions/Crosswalk were provided within http://rhld.insurance.arkansas.gov/Info/Public/TemplatesProposal on "Description of Provider"<ol style="list-style-type: none">Agree or Disagree (Friday 11/20/2015)Alternate industry-wide proposal if any (Friday 12/18/2015)Provide designated Network Adequacy SME contact details (Monday 11/16/2015) Email RHLD.DataOversight@arkansas.gov with the subject line as "Provider Network SME".On the NPI-Taxonomy Data Quality improvement process, Bryan Meldrum, Celtic<ol style="list-style-type: none">Raised the question whether the initial NPI list from the providers should be "participating" as well as "non-participating". The consensus was that it may be beneficial to provide both as long as the final Network Adequacy data generation was using the in-network providers.Suggested using the word "Provider Types" instead of "Provider Groups" when it came to Arkansas Taxonomic definition of consumer centric Provider collections to avoid confusion. Suggestion was accepted by all and AID agreed to update documentation accordingly.Further questions were asked about what initial "NPI List" furnished by the insurers would contain. Would it have taxonomy, Tax-IDs related with different locations? The answers to both were negative.Bryan Meldrum, Celtic wondered if the process of Provider Type NPI Pool refinement would eventually address the issue of Nurses serving under specialists being misclassified as Primary Care Providers. AID cited that as a possibility and it depended on the insurer voting outcomes.

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- Tonmoy Dasgupta mentioned that voting by all carriers was proposed to be mandatory but wondered about the wisdom of having in place a non-participation default of the vote favoring the originator of the Provider Description change. The default of non-participation was not finalized in the meeting.
- AID explained that it would maintain a public log of unresolved Network Adequacy issues that would be prioritized for resolution in future iterations. Elisa White asked if there was a process for the submission of such problems with Network Adequacy. AID replied that there was nothing formal currently but something would soon be built towards that.

Attachment 1

Name	Organization	Attendance Mode
Geri McKeown	Ameritas	Remote
Kenley, Money	Arkansas Center for Health Improvement	Remote
Wessel, Jennifer	Arkansas Center for Health Improvement	Remote
Carol Hudgens	Arkansas Childrens Hospital	In-person
Michael Kinciad	Arkansas Department of Health	Remote
Dr. Namvar Zohoori	Arkansas Department of Health	In-person
Dr. Joseph H. Bates	Arkansas Department of Health	In-person
Bryan Meldrum	Arkansas Health and Wellness	In-person
Jamie Gilmore	Arkansas Health and Wellness	In-person
Elisa White	Arkansas Hospital Association	In-person
Zane Chrisman	Arkansas Insurance Department	In-person
Allen Kerr, Commissioner	Arkansas Insurance Department	In-person
Thomas Herndon	Arkansas Insurance Department	In-person
John Robinson	Arkansas Insurance Department	In-person
Dan Honey	Arkansas Insurance Department	In-person
Donna Lambert	Arkansas Insurance Department	In-person
Joyce Morgan	Arkansas Insurance Department	In-person
Tonmoy Dasgupta	Arkansas Insurance Department	In-person
Bill Lacy	Arkansas Insurance Department	In-person
Teresa White	Blue Cross Blue Shield	In-person
Dan Stevens	Blue Cross Blue Shield	In-person
Hal Norman	Blue Cross Blue Shield	In-person
Ben Butler	Blue Cross Blue Shield	In-person
Tim Gauger	Blue Cross Blue Shield	In-person
Frank Sewall	Blue Cross Blue Shield	In-person
Edie Arey	Delta Dental	Remote
Jim Couch	Delta Dental	In-person
Anne Yeary	Dentegra	Remote
William Krueger	Dentegra	Remote
Green, Lynn	GEHA	Remote
Joy Odom	Integra	Remote
Simpson, Elizabeth A.	Lincoln Financial	Remote
Hertzberg, Susan	Principal	Remote

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Name	Organization	Attendance Mode
Lindsey Fife	Principal Life Insurance	Remote
Liz Hubbard	QualChoice	In-person
Mark Johnson	QualChoice	In-person
Jamie Morse	Renaissance Dental	Remote
LaPine, Bernard J	United Concordia	Remote
Chris Parrillo	United Health Company	Remote
Elizabeth Pierce	University of Arkansas ay Little Rock	Remote
Bowers, Gina	?	Remote
Cory Rossi	?	Remote
Gene Samuels	?	Remote
Julian Stephenson	?	Remote
Klein, Linzie	?	Remote
Matthew Schappa	?	Remote
Smart, Peter	?	Remote
JD Morris	?	Remote